

Full Name: Lynette Swanepoel

Designation: Healthcare and Insurance Forensic Specialist, Southern African Fraud Prevention Services

Lynette's experience in the medical and medical schemes industry spans a period of 36 years. After obtaining her Nursing diploma, she opted for a change of course to the medical schemes industry. At Affiliated Medical Administrators, Lynette gained experience as a call centre agent and claims assessor. Moving to Medscheme in 1988, Lynette broadened her experience with a diversity of roles including, but not limited to Hospital Vetting Clerk, Ex-gratia and Medical Advisory Assistant, Cost Containment Officer, Client Services Manager and finally Manager of the Special Investigations Department. In 2005, she left Medscheme to work at the Board of Healthcare Funders of Southern Africa where she managed the Healthcare Forensic Management Unit (HFMU) for 10 years.

Lynette currently contracts to the Southern African Fraud Prevention Service (SAFPS) as a Healthcare and Insurance Forensic Specialist. She also regularly delivers presentations focused on Fraud Awareness and Training at various conferences, seminars and workshops.

Lynette was instrumental in forming the ACFE SA Healthcare Forum and currently serves as the Chairperson of this Forum's Steering Committee. With the aim in mind to fill the training gap in South Africa for Healthcare investigators, she is the co-author of a draft training module for Specialised Healthcare Investigators. In addition to this, she serves as a Steering Committee member for the ACFE SA Intelligence Gathering Forum. Lynette has recently been nominated to serve on the Board of Directors for the ACFE SA.

Lynette is passionate about uniting the Healthcare Forensic Industry as she believes that closer collaboration is required in order to minimise the scourge of fraud, waste and abuse in healthcare. She is confident that mobilisation of all role-players will result in a significant and positive impact on the current healthcare spend in South Africa.